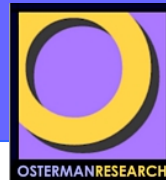




An Annual Subscription Program for 2008

Osterman Research is pleased to announce the Osterman Research Subscription Service (ORSS) 2008, an annual subscription program of customizable market research publications on the messaging and collaboration industries. ORSS 2008 will include the following deliverables:

- ☐ All ten Osterman Research multiclient reports that will be published during 2008 in both hard copy and electronic format:
 - **Messaging Archiving and Document Management Market Trends, 2008-2011**
Will be published Q1 2008
 - **Email, Web and IM Security Market Trends, 2008-2011**
Will be published Q1 2008
 - **Unified Messaging Market Trends, 2008-2011**
Will be published Q1 2008
 - **Hosted Messaging Market Trends, 2008-2011**
Will be published Q2 2008
 - **Enterprise Messaging Server Trends, 2008-2011**
Will be published Q2 2008
 - **Presence, IM and Real-Time Communication Trends, 2008-2011**
Will be published Q2 2008
 - **Messaging Policy Management Trends, 2008-2011**
Will be published Q3 2008
 - **Messaging in the SMB Market, 2008-2011**
Will be published Q3 2008
 - **Mobile Messaging Market Trends, 2008-2011**
Will be published Q4 2008
 - **Enterprise VoIP Market Trends, 2009-2012**
Will be published Q4 2008
- ☐ All Osterman Research multiclient reports are 'semi-custom' – subscribers to ORSS 2008 can **submit their own questions** for the surveys that will be fielded specifically for each report. This allows subscribers to obtain **custom research** on topics that are specific to their requirements while leveraging the value inherent in a published report.
- ☐ All survey data and published reports will be provided to ORSS subscribers in electronic format; published reports will also be provided in hard copy. All content delivered with ORSS 2008 comes with a **company-wide license** and can be posted on a **corporate intranet** for distribution throughout an organization.
- ☐ Osterman Research will conduct a **unique custom survey** of up to 15 questions and a minimum of 100 completed responses for each subscriber. This survey can be fielded to any segment of the Osterman Research survey panel, or to customers, prospects, etc. The data generated for this survey will be the property of the subscriber's organization for use as they see fit – in press releases, as part of their marketing collateral, etc.



About Osterman Research, Inc.

Osterman Research, Inc. provides market research, cost modeling, benchmarking and related services to vendors of technology-based products and services. We help vendors, IT departments and other organizations make better decisions through the acquisition and application of relevant, accurate and timely data on markets, market trends, products and technologies. We also help vendors of technology-oriented products and services to understand the needs of their current and prospective customers.

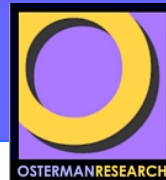
Our deliverables focus on providing market intelligence to vendors and others that are focused on the messaging and collaboration markets, and on helping vendors to deliver their marketing messages to current and prospective customers.

Part of what makes us unique is our market research panel: a large and growing group of IT professionals and end-users around the world with whom we conduct our research surveys. This allows us to conduct surveys quickly and accurately with very high response rates.

The founder and principal of Osterman Research, Inc. is Michael D. Osterman. Mr. Osterman has more than 25 years experience in the market research industry, conducting research for a wide variety of technology-based clients. Mr. Osterman has extensive experience in the design, deployment and analysis of market research programs, and has developed sophisticated cost modeling and forecasting methodologies in use by a wide variety of companies in the messaging industry. Mr. Osterman has written numerous articles for a variety of trade publications, and is currently the author of a twice-weekly, online column on messaging issues published by *Network World Fusion*. He is a panelist and speaker at various industry and vendor-sponsored events.

Osterman Research serves a worldwide client base, including Microsoft, IBM, BT, Symantec, Trend Micro, Postini, MessageLabs, Cloudmark, Apptix, FaceTime, Yahoo!, ZixCorp and Sendmail, among many others. A more complete list of clients is shown below.

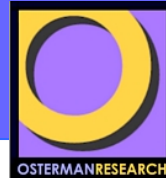
For more details on **ORSS 2008** or to order this annual service, please contact us or complete the order form on the last page of this prospectus.



Osterman Research's clients include†:

123 Together	Cox Communications	LiveOffice	ScanSafe, Inc.
Accellion, Inc.	Crosslink Capital	Lucid8	SECCAS
Adomo	DigiPortal Software, Inc.	Maxtor Corporation	Security Financial Life
ADP, Inc.	Diversinet Corporation	McAfee, Inc.	SearchExchange.com
Akonix	Educom TS, Inc.	McDermott Will & Emery LLP	Securit International
Alcatel USA	Electric Cloud	Mendocino Software	Sendmail, Inc.
Alcoa, Inc.	Electric Mail	MessageGate, Inc.	Sherpa Software Group, L.P.
America Online, Inc.	EMC Corporation	MessageLabs, Inc.	Sigaba
AmeriVault	encryptX Corporation	MessageOne, Inc.	SiteScape, Inc.
Amika Mobile	Endeavors Technology, Inc.	MessageRite, Inc.	Smash
AppRiver	Entrepid	Messaging Architects	Socialtext
Appsonic	Entrust, Inc.	Microsoft Corporation	Sophos PLC
AppTix, ASA	FaceTime Communications	MimeCast Limited	spamMATTERS
ArcMail Technology	FalconStor Software	Mimosa Systems, Inc.	Spoken Translation, Inc.
Arvato Systems GmbH	Firetrust Limited	mindSHIFT Technologies, Inc.	Sprint
AttachSTOR, Inc.	First Citizens Bank	Mirapoint, Inc.	St. Bernard Software
Avaya, Inc.	Fortiva, Inc.	MX Logic, Inc.	State of Maine
Avinti	FrontBridge Technologies	3n (National Notification Network)	StorageTek
AXS-One, Inc.	General Motors Corporation	Network Appliance, Inc.	StrongMail Systems, Inc.
Azaleos Corporation	Genesys Telecom	Neverfail, Inc.	Sun Microsystems, Inc.
Bain & Company	GFI Software Ltd.	Nexor Limited	Sunbelt Software
Banter Systems, Inc.	Global Relay	Nokia Corporation	SurfControl plc
Baracuda Networks	Goodmail Systems	Northseas AMT, Inc.	SydneyPLUS International
BE&K Engineering Company	Griffith University	NTT America	Symantec
BlackSpider Technologies	GROUP Technologies AG	Openfind Information Technology	Synetek
BOCES Southern Westchester	Habeas, Inc.	Ogilvy Renault	T-Systems Schweiz AG
Boeing Company	Hewlett Packard Company	Open Text	Telehouse Europe
BorderWare Technologies	Hitachi Data Systems	Orchestria Corporation	Teneros
Brightmail, Inc.	IBM Corporation	Palo Alto Exchange	Trend Micro, Inc.
BT Syntegra	IFE Ltd.	PGP Corporation	Tumbleweed
C2C Systems Limited	iLumin Software Services, Inc.	RenewData Corporation	United Messaging, Inc.
CIBC	IMBrella Software, Inc.	Rockliffe Systems, Inc.	USA.NET
Captaris, Inc.	IMlogic	Patron Systems, Inc.	USinternetworking, Inc.
Cemaphore Systems	IMR, Inc.	Permessia (DYS Analytics)	Validian Corporation
Certeon	Infocrossing, Inc.	Pictet & Cie	Vector ESP, Inc.
CertifiedMail	Instant Infosystems	PistolStar, Inc.	VERITAS Software Corp.
CipherTrust	Intel Corporation	Placer County OE	Vircom, Inc.
Citrix Systems, Inc.	IntelliReach Corporation	Plasmon, Inc.	Vodafone K.K.
ClearStory Systems	Internet Commerce Australia	Postini, Inc.	WatchGuard Technologies
Clearwell Systems, Inc.	Intradyn, Inc.	PostPath	Watson Wyatt Worldwide
Cloudmark	Ipswitch, Inc.	Predictive Consulting Group	WebEx Communications, Inc.
Cobweb Solutions	Iron Mountain, Inc.	Quest Software, Inc.	Websense
Colligo Networks, Inc.	IronPort Systems, Inc.	Radiance Networks	Wingra Technologies
CommTouch Software Ltd.	IXOS Software, Inc.	Recommind	Workshare
CommVault	Jabber, Inc.	Reconnex	Yahoo!, Inc.
Concentric	Johnson Financial Group	Red Earth Software	ZANTAZ, Inc.
Concept G LLC	Kerio Technologies, Inc.	RenewData	Zenprise
Connected Corporation	Kroll Ontrack, Inc.	Research in Motion	Zimbra, Inc.
Convergence Limited	KVS, Inc.	SAIC	Ziplip, Inc.
Cordant, Inc.	Legato Systems, Inc.	Scalix Corporation	Zix Corporation

† Some of the organizations listed were clients of Osterman Research prior to their acquisition and have been included in this list for the sake of completeness.



Order Form

Osterman Research Subscription Service 2008

\$9,495

*(includes a hard and electronic copy of all reports and survey data;
there is no limit to the number of users in your company who can use
the deliverables provided under this service and all data can be posted
on your corporate intranet for use by your company's employees.)*

BILLING INFORMATION	
Name	Telephone
Organization	Fax
Street Address	Email
City, State, Zip/Postal Code	Country
SHIPPING INFORMATION <i>(if same as above, please leave blank)</i>	
Name	Telephone
Organization	Fax
Street Address	Email
City, State, Zip/Postal Code	Country
Method of Payment	
<input type="checkbox"/> Visa	Credit card #: _____
<input type="checkbox"/> MasterCard	Exp. date (MM/YY): ____ / ____
<input type="checkbox"/> Please send invoice	Purchase order #: _____
<input type="checkbox"/> Payment is enclosed	
<input type="checkbox"/> Please contact me to arrange payment	
Please note requested billing arrangements (e.g., quarterly billing, billing after a certain date, etc.):	

Osterman Research, Inc.
P.O. Box 1058
Black Diamond, WA 98010-1058

Tel: +1 253 630 5839
Fax: +1 866 842 3274
Email: info@ostermanresearch.com
<http://www.ostermanresearch.com>